Thank you for being part of our story.
That is the power of a good story. It can encourage you, it can make you laugh, it can bring you joy. It will make you think, it will tap into your hidden emotions, and it can make you cry. The power of a story can also bring about healing, give you peace, change your life!

— Jeff Dixon
Dear Friends -

I am thrilled to share this annual report with you. Annual reports are always full of numbers and we all know that behind every number is a story. There are the stories of our valued clients, the stories of our staff, the stories of the generous donors and foundations whose support made it all possible, and the stories of the family, friends, and coworkers who benefit when our clients are able to communicate effectively. We are grateful that you are part of the story behind these numbers and I am truly grateful to be part of the CHSC story.

My name is Jennell Vick and this is my story

My brother was born with a significant birth defect that affected how his mouth, nose, and ears developed before he was even born. A key member of the team who made his wonderful, successful life possible was his speech-language pathologist (SLP). When I was exploring careers, my mother’s first suggestion was speech-language pathology. As a senior in high school, I spent three weeks shadowing SLPs in hospitals, schools, and outpatient clinics. I had the thrill of observing a huge diversity of clients, including a group of preschool children with cochlear implants who were learning to hear the sounds of speech and a man who had lost half of his tongue to cancer. In just three short weeks, I knew I had found the right career - helping people gain or regain the gift of communicating with family and friends - it seemed like a true privilege to me. I was hooked.

My education in speech and hearing sciences spanned almost 20 years: A bachelor’s degree from Ohio University, a master’s from Case Western Reserve University (CWRU), 8 years as a speech scientist at MIT, a doctoral degree from University of Washington, and finally a postdoctoral fellowship at the University of Texas at Dallas. I returned to CWRU to join the faculty in 2010 and joined CHSC as Executive Director just one year ago. In these 26 years, my passion for the field has been unwavering. Steve Jobs said, “The only way to do great work is to love what you do... As with all matters of the heart, you’ll know when you find it.” I still look back at those three weeks in high school with astonishment. I am so happy to have found a career that inspires me and to love what I do.

As for my brother, his story is full of joy and accomplishment, as well. He is a chemist and he and his wife have two talented, bright sons.

I think you’ll agree that CHSC has done great work in 2015. The numbers in this report tell the story of true community impact. Behind them, though, are the stories that will truly inspire you. Enjoy.

Jennell C. Vick, Ph.D.
Executive Director

---

**Statement of Financial Position\**

at December 31, 2015

<table>
<thead>
<tr>
<th>Assets</th>
<th>Liabilities</th>
<th>Net assets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash $181,047</td>
<td>Accounts payable $143,710</td>
<td>Unrestricted $13,143,939</td>
</tr>
<tr>
<td>Accounts receivable 261,724</td>
<td>Accrued liabilities 204,176</td>
<td>Temporarily restricted 1,002,847</td>
</tr>
<tr>
<td>Support receivable 489,316</td>
<td>Refundable advances 72,917</td>
<td>Permanently restricted 2,585,493</td>
</tr>
<tr>
<td>Prepaid expenses and inventories 22,961</td>
<td>Deferred revenue, advanced rents 281,754</td>
<td>Total net assets 16,732,279</td>
</tr>
<tr>
<td>Investments 13,042,308</td>
<td>Bonds payable 11,443,557</td>
<td>Total liabilities and net assets $28,878,393</td>
</tr>
<tr>
<td>Property and equipment 12,809,977</td>
<td>Total assets 28,878,393</td>
<td></td>
</tr>
<tr>
<td>Funds held in trust 2,071,060</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Statement of Activities\**

Year ended December 31, 2015

<table>
<thead>
<tr>
<th>Revenues and other support</th>
<th>Expenses</th>
<th>Changes in net assets before other losses</th>
<th>Net of other losses</th>
<th>Overall changes in net assets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fees for services 2,209,206</td>
<td>Speech and language services 1,587,223</td>
<td>Net realized and unrealized losses (223,637)</td>
<td>Net other losses (706,465)</td>
<td>$(930,102)</td>
</tr>
<tr>
<td>Government grants 383,158</td>
<td>Audiology services 1,204,654</td>
<td>on investments (86,0116)</td>
<td>(106,349)</td>
<td></td>
</tr>
<tr>
<td>Contributions 856,951</td>
<td>Deaf &amp; hard of hearing services 1,179,772</td>
<td>Adjustment to fair value of funds held in trust</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income from funds held in trust 227,964</td>
<td>Administration 435,156</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rental income 340,888</td>
<td>Fundraising 395,340</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Miscellaneous income 86,772</td>
<td>Total expenses 4,802,145</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income from special events 101,967</td>
<td>Total revenues &amp; other support 4,578,508</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Investment income 371,602</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
My name is Nick Hamilton and this is my story

When I was 3 years old, I was diagnosed with moderate-to-severe hearing loss. I certainly wouldn’t have had the opportunities to succeed in life if it weren’t for the help and guidance my family and I received over the years at Cleveland Hearing & Speech Center.

Once I was diagnosed, I was fitted for hearing aids for both ears. Audiologist Dr. Laura Brady is an incredible resource to have and I have no idea where I’d be without her help! As I grew older, went to school and began playing sports, Dr. Brady kept me up-to-date with fittings, and tests, and most importantly, with acclimating to everyday life to improve my quality of hearing and communication.

I have been continuing yearly check-ups and hearing exams at CHSC. I was recently fitted for, and received, new hearing aids and really like them so far! I can’t thank Dr. Brady and the CHSC staff enough for their dedication to their clients.

In order to keep up with the demands of a growing audiology business, we hired an Audiology Aide to assist in treating patients. The Audiology Aide is able to spend time with patients reviewing routine care of their hearing aids, allowing the audiologists to spend their time addressing more complex clinical issues. In 2015, CHSC began offering limited audiology services at the Lorain office. Many of our existing patients appreciated not having to drive into Cuyahoga County for routine services. CHSC hosted several highly successful “lunch and learn” events which reached over 100 participants many of whom came to CHSC for further evaluation and treatment.

### 2015 Audiology Statistics

<table>
<thead>
<tr>
<th>Total # Clients Served</th>
<th>2,901 (includes educational contracts)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults</td>
<td>1,562</td>
</tr>
<tr>
<td>Infants &amp; Children</td>
<td>1,339</td>
</tr>
</tbody>
</table>

#### Diagnostic Services Provided

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hearing testing</td>
<td>684</td>
</tr>
<tr>
<td>Adults</td>
<td>435</td>
</tr>
<tr>
<td>Children</td>
<td>249</td>
</tr>
<tr>
<td>Auditory processing assessment</td>
<td>16</td>
</tr>
</tbody>
</table>

#### Products Dispensed

<table>
<thead>
<tr>
<th>Product</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hearing aids</td>
<td>814</td>
</tr>
<tr>
<td>Alerting assistive listening devices</td>
<td>26</td>
</tr>
</tbody>
</table>

### Product Payor Mix

<table>
<thead>
<tr>
<th>Payor</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid</td>
<td>49%</td>
</tr>
<tr>
<td>Assistance program</td>
<td>31%</td>
</tr>
<tr>
<td>Self-pay</td>
<td>17%</td>
</tr>
<tr>
<td>Other insurance</td>
<td>3%</td>
</tr>
</tbody>
</table>

### Hearing Aid Outcomes

**Objective Measure:**
91% of hearing aids met the targeted improvement for hearing.

**Subjective Measure:**
97% of patients reported that they were satisfied with their hearing aids.

#### Satisfaction Results (1-7 rating scale)

<table>
<thead>
<tr>
<th>Category</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professionalism, knowledge, expertise</td>
<td>6.8 average</td>
</tr>
<tr>
<td>Product quality, pricing</td>
<td>5.6 average</td>
</tr>
<tr>
<td>Recommend CHSC to family/friend</td>
<td>100%</td>
</tr>
<tr>
<td>Hearing Aid Return Rate</td>
<td>less than 1%</td>
</tr>
</tbody>
</table>
We are Claire and Emily Szabo and this is our story

Any new mother would feel overwhelmed with newborn twins, but our mom, Gail Szabo, felt additional stress when we were diagnosed with hearing loss at birth. What to do? Where to turn? The first few months were a whirlwind of questions and concerns. Luckily, mom was referred to CHSC and the Regional Infant Hearing Program (RIHP) which offered options and resources for us. Due to early intervention and help from RIHP, we were able to make a smooth transition from the program into a preschool classroom setting.

Regional Infant Hearing Program (RIHP) Highlights

In 2015, RIHP became more closely involved with Ohio’s Evidence Based Early Intervention model. Staff met regularly (weekly or bi-weekly) with colleagues from Help Me Grow and the County Boards of Developmental Disabilities to discuss the children they served. During these meetings, professionals had the opportunity to provide “coaching” to the other providers. RIHP staff learned from the expertise of speech language pathology, physical therapy and occupational therapy colleagues. In addition, RIHP was able to provide education and coaching to these same professionals on strategies to meet the unique needs of children with hearing loss.

RIHP was also busy providing families with opportunities to meet other families and to interact with members of the Deaf community. The 10th Annual Snowball event was the largest to date. Summer picnics were enjoyed across the 14 county area we serve and families had a frighteningly good time at our Halloween party.
My name is Sam Rodriguez and this is my story

At the age of four, when I had trouble saying simple phrases, I began weekly therapy for my stutter at CHSC and at-home practices with my mother, Jenny. The combination was able to nearly eliminate my stutter. Now I am thriving academically and socially.

My mother was so impressed with CHSC and my progress, that when my younger brother Patrick showed a speech delay, he was evaluated at CHSC as well. Early intervention with him resulted in a complete turnaround after six weeks in the Parent/Toddler group therapy program.

Speech-Language & Learning Highlights

Why do we communicate with others? We communicate with others to express our emotions, to persuade people, to offer our opinions, to disagree, to share information, and to encourage others. Without a way to effectively communicate, we feel isolated and alone. The speech-language pathologists (SLPs) at Cleveland Hearing & Speech Center enhanced the communication skills of more than 4,000 children and adults in 2015.

The Speech-Language & Learning department added programs in 2015 to better meet the needs of our community. The number of Parent-Toddler therapy groups increased to accommodate twelve more families every week. We now have several SLPs who are Level 1 certified in the Wilson Reading System. These SLPs are available to assist children and adults who are having difficulty with reading and writing. The Speak Easy group for adults with acquired communication disorders welcomed many new members who benefited from the language skills targeted in a social environment. Enrichment classes such as Book Club, Reading, and Writing Group were added to the list of activities available to the members of the Speak Easy group, as well as other adults throughout the Cleveland area.

In addition to the clinical services described above, CHSC speech-language pathologists continued to provide services to area Head Start programs, Breakthrough charter schools, and various day care centers.

2015 Speech-Language Pathology Statistics

<table>
<thead>
<tr>
<th>Total # Clients Served in 2015</th>
<th>4,348</th>
</tr>
</thead>
<tbody>
<tr>
<td>(includes contracts and HeadStart)</td>
<td></td>
</tr>
<tr>
<td>Adults</td>
<td>60</td>
</tr>
<tr>
<td>Pediatrics</td>
<td>4,288</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services Provided (in offices only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comprehensive Evaluations</td>
</tr>
<tr>
<td>Individual Treatment</td>
</tr>
<tr>
<td>Group Treatment</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Reason for speech-language pathology services (in office)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mixed Receptive/Expressive Language Disorder</td>
</tr>
<tr>
<td>Phonological Disorder (speech sound production)</td>
</tr>
<tr>
<td>Stuttering</td>
</tr>
<tr>
<td>Expressive Language Disorder</td>
</tr>
<tr>
<td>Aphasia (language disorder following stroke)</td>
</tr>
<tr>
<td>Childhood Apraxia</td>
</tr>
<tr>
<td>Voice</td>
</tr>
<tr>
<td>Accent Modification</td>
</tr>
<tr>
<td>Reading Disorder</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>

Outcomes and Satisfaction

A 7-point scale is used to measure severity of a disorder, rating severity at the onset of treatment and quarterly, thereafter. In 2015, progress was measured per number of visits for clients served in our offices. On average, at least one level of improvement was achieved in 15-40 visits.

Satisfaction with services was rated using a 7-point scale (6-7 = exceeds expectations)

- Explaining results clearly: 6.45
- Including client input in treatment planning: 6.7
- Effective use of treatment tools: 100%/yes
- Clients would return to CHSC if needed or, would recommend CHSC to family and friends: 100%/yes
2015 was another busy year for the Community Center for the Deaf and Hard of Hearing. Although our grant funding through the Office on Violence against Women (OVW) is complete, our collaboration with The Domestic Violence and Child Advocacy Center and The Cleveland Division of Police (CDP) continues unabated. One highlight of the project was providing technology to CDP to access Video Remote Interpreting (VRI) when a live interpreter is not available. As a part of this project, training was provided at all five districts throughout the City of Cleveland to enable officers to interact with deaf citizens and provide access to police services.

With our Advocates for Kids grant, 30 Deaf or hard of hearing children from Cuyahoga, Lorain and Huron counties attended Camp OYO in Perrysville, Ohio. The children enjoyed a week-long stay in a communication barrier-free environment.

Our Learning Center completed research, curriculum development and launched a literacy pilot program for adults. New groups are being planned with a focus on literacy development, employment, parenting, independent living skills and taking the Ohio driver’s license written test.

2015 marked the successful conclusion of our original KeyBank Mentorship program grant. The program hosted more than 70 students over five years from Northeast Ohio college interpreter training programs in an effort to augment academic skills and training with real world experience in the field of community-based interpreting. Through the success of this program we were able to hire several qualified contractors as well as extend full-time employment to two Mentorship graduates.

SignStage increased educational programs in local public schools. Programs provide weekly sessions for four Cuyahoga County schools, at the elementary, middle and high school levels. Sessions encourage creative writing, developing performance and social interaction skills. We work specifically on teaching American Sign Language (ASL). Our main focus is facial expression and body language along with improving interaction between individuals with normal hearing and those experiencing hearing losses.

CHSC is fortunate to have Dr. Karen Paull, whose specialty in pediatric neuropsychology expands the Center’s capacity to offer multidisciplinary assessments spanning areas of deafness, hearing and speech-language disorders. Dr. Paull’s extensive training has enabled her to develop a special skill set in the evaluation of persons who are deaf or hard of hearing. Through the efforts of Dr. Paull, demand for neuropsychology services has steadily increased, including both private insurance and self-pay appointments.

**Community Center for the Deaf and Hard of Hearing Highlights**

**My name is Georgette Benjamin and this is my story**

I am a 50 year old mother and grandmother, deaf since birth. The Community Center for the Deaf and Hard of Hearing (CCDHH) helped me overcome many obstacles. Through advocacy and interpreters I was able to get the help I needed. Because of CCDHH’s help, I was able to complete treatment and counseling and find a home and a job. They gave me hope for the future. Now, I volunteer my time at CCDHH so I can help others.

**CCDHH 2015 STATISTICS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Contacts</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Support Services</strong></td>
<td>365</td>
<td>172</td>
</tr>
<tr>
<td><strong>Advocacy and Education</strong></td>
<td>520</td>
<td>210</td>
</tr>
<tr>
<td>Consultation on ADA requirements/community</td>
<td>6,437</td>
<td></td>
</tr>
<tr>
<td><strong>ASL (in hours spent)</strong></td>
<td>14,218</td>
<td></td>
</tr>
<tr>
<td>Community, Education and Contract Interpreting</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CWRU, corporate, educational, mentoring program,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>and private students receiving ASL instruction</td>
<td>247</td>
<td></td>
</tr>
</tbody>
</table>

My name is Georgette Benjamin and this is my story

I am a 50 year old mother and grandmother, deaf since birth. The Community Center for the Deaf and Hard of Hearing (CCDHH) helped me overcome many obstacles. Through advocacy and interpreters I was able to get the help I needed. Because of CCDHH’s help, I was able to complete treatment and counseling and find a home and a job. They gave me hope for the future. Now, I volunteer my time at CCDHH so I can help others.

CHSC is fortunate to have Dr. Karen Paull, whose specialty in pediatric neuropsychology expands the Center’s capacity to offer multidisciplinary assessments spanning areas of deafness, hearing and speech-language disorders. Dr. Paull’s extensive training has enabled her to develop a special skill set in the evaluation of persons who are deaf or hard of hearing. Through the efforts of Dr. Paull, demand for neuropsychology services has steadily increased, including both private insurance and self-pay appointments.
My name is Ann Rancourt and this is my story

I joined New Partners of Cleveland Hearing and Speech Center in March of 2015 because I was looking to further my career path. New Partners provided the perfect balance of opportunities to expand my professional and leadership skills while at the same time giving back to a cause I care so much about – CHSC! Joining New Partners of CHSC has been life-changing! Having gained invaluable skills and experience towards my professional and leadership growth, it has pushed me beyond my comfort zone. New Partners has allowed me to thrive beyond what I imagined and for that, I am forever grateful.

New Partners of Cleveland Hearing & Speech Center
Highlights

In 2015, New Partners of the Cleveland Hearing & Speech Center enjoyed significant internal growth, an expanded presence in the community, and a record-setting fundraising year for the Center. For those new to the Center, New Partners is an associate board comprised of dynamic young professionals in the Cleveland area working to help advance the mission and programs of Cleveland Hearing & Speech Center through both service activities and fundraising events.

We are delighted to have 3 New Partner members on the Center’s Board of Directors. New Partners added 9 new members who consist of young professionals from the private and public sectors. This tremendous growth has been possible by participating in, and expanding, the group’s networking activities within the region. For example, in October of 2015, New Partners hosted a networking social event in Tremont that introduced 40-50 professionals to New Partners and educated them about the great services that the Center provides.

The New Partners annual, signature event, Cleveland Big Wheel Relay, was held on June 20, 2015 and was a tremendous success. There were 116 race participants and over 300 guests. The event raised over $26,000 for the Center which was a new record. Importantly, the race and related fundraising raised enough funds to not only provide substantial funding for all of the Center’s programs, but it also allowed New Partners to provide grant money to a Family Sign Language class as part of the Regional Infant Hearing Program and the Community Center for the Deaf and Hard of Hearing.

**CLEVELAND BIG WHEEL RELAY 2015 STATS**

<table>
<thead>
<tr>
<th>Category</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dollars raised</td>
<td>$26,000</td>
</tr>
<tr>
<td>Number of teams</td>
<td>29</td>
</tr>
<tr>
<td>Number of race participants</td>
<td>116</td>
</tr>
<tr>
<td>Guest attendance</td>
<td>300+</td>
</tr>
<tr>
<td>Number of sponsors</td>
<td>13</td>
</tr>
</tbody>
</table>

**Winning Team**

All About That Race, Team Captain: Wade Weber

**Best Costume**

Buster McThunderstick, Team Captain: Nathan Szabo

**Top Fundraising Team ($2,000+)**

The Flying Communicators, Team Captain: Ann Rancourt
Development Highlights

2015 was an exciting year of change and transition. We continued a program of special events that engaged hundreds of friends of CHSC in different demographics – from young professionals to families to seasoned professionals, baby boomers and retirees. Our schedule of events kicked off with a Welcome Dinner in honor of our new Executive Director, Jennell C. Vick. Emceed by retiring Executive Director Bernard Henri, the event featured a talk by Dr. Vick about her innovative research in speech therapy. The event was followed by the 3rd Annual Cleveland Big Wheel Relay, which raised over $26,000 this year!

We introduced team-based fundraising for our Give Them the World event this year – with teams and ambassadors representing the four areas of our mission. The Teams raised over $19,000 in peer-to-peer fundraising, bringing our total dollars raised for the Give Them the World party, held at BayArts campus in Bay Village, to $43,200. A very special thank you to the 926 donors who gave $1,037,723 in gifts and pledges to support the Center in 2015. Your support makes our programs and services possible. Here are a few highlights:

- Our program of special events raised $124,265 from a wide variety of donors in all age ranges, from both individual and corporate donors. Funds raised support all areas of the CHSC mission. Thanks to all who contributed to our events, which included: the Executive Director Welcome Dinner, Cleveland Big Wheel Relay, Give Them the World Team Fundraising, Give Them the World party, and our corporate Business Partner sponsorships.

- The Annual Fund raised $293,113 in 2015 from individual, corporate and foundation donors, an 11% increase over 2014. An additional $82,500 was raised in operating support grants for Speech and CCDHH.

- Our Board increased their giving from $60,000 in 2014 to over $78,000 in 2015 as part of a Board Giving Challenge, matching new and increased Board gifts up to $10,000. This is a total increase of 117% in Board Giving since 2013.

- A total of 24 corporations and foundations gave $500,000 in restricted grants in 2015. A full listing of grants can be found on page 14 in this Annual Report.

My name is Debbie Daberko and this is my story

I first became involved with CHSC in the mid-1980’s, when my father, Anker Studsgaard, was a member of the Board of Directors. I started out as a volunteer, but after seeing the work my father and the Board were doing, I decided to join the Board in 1989, and served for 10 years. My husband and I have been proud donors to the Center for over 30 years. I am inspired to support CHSC because of the leadership’s unwavering insistence on putting the speech and hearing needs of Cleveland’s most disadvantaged children and adults as first priority. I am honored to give the gift of communication to those who otherwise could not afford the services they need to communicate effectively.

Marketing Highlights

A significant increase of $45,000 to the advertising budget for 2015 was a huge benefit to awareness of the Center as a whole and to individual departments. In addition to traditional media such as radio, print and television, we tested social media strategies, with above-average results for Facebook and eblasts. Best of all, our new media partnerships brought us many free publicity opportunities in radio, television, and digital media, as well as in new and creative ways – through the Moondog concert event, Cleveland International Film Festival, Plain Dealer Good News Giving ads, and editorial submissions to Northeast Ohio Parent and Boomer & Beyond magazines.
Our Donors.
Thank you for being part of our story.

Permanent Endowments and Trusts

Lewis and Ruth Affelder Fund
to benefit Cleveland Hearing & Speech Center, received in 1996

The Sallie Black Speak Easy Fund
to purchase loaner Augmentative Alternative Communication devices, established in 1998 by Sallie C. Black+, Arch C. Smith, and Mark A. Smith, Jr.+

Fannie Brown Memorial Fund
to benefit Cleveland Hearing & Speech Center, excludes capital expenditures, established in 1962

The Cleveland Hearing & Speech Center Fund held at The Community Foundation of Lorain County
to benefit the Community Center for the Deaf and Hard of Hearing in Lorain County, established in 2009 by The Stocker Foundation

Helen C. Cole Trust
to benefit Cleveland Hearing & Speech Center, received in 2005

Samuel H. Fleming Trust
to benefit Cleveland Hearing & Speech Center, established in 1949 through Last Will and Testament of Samuel H. Fleming

The GAR Foundation Endowment
to support patient assistance, established in 1985

The GAR Foundation Endowment
to support Augmentative Alternative Communication Technology, established in 1990

The Kenneth D. Garson Fund
to provide audiological care to pediatric patients who cannot afford the cost of service, established in 1997 by Brian K. Garson

The Bernard and Daria Henri Endowment
to benefit Cleveland Hearing & Speech Center, established in 2014

Paul LoPresti Endowment
to benefit the Donated Hearing Aid Patient Assistance Fund, established in 2000

Margo Luntz Patients Assistance Fund
to support patient assistance, established in 1996 by Lois Luntz+

The Reinberger Endowment
to benefit the Augmentative Alternative Communication and Speech-Language Pathology programs, established in 1991, amended in 1998

The Jo Hershey Selden Endowed Memorial Fund
to benefit the Augmentative Alternative Communication and Speech-Language Pathology programs, established in 1990, amended in 1998

Society for the Deaf Fund
to benefit the Northeast Ohio Deaf community, established in December, 2008

Katharine Holden Thayer Trust
to benefit Cleveland Hearing & Speech Center, received in 1985

Great Communicators Society
The Great Communicators Society, created in 2014, affords lifetime membership to individual, corporate, foundation and organization donors whose cumulative contributions total $100,000 or more.

Organizations
The Abington Foundation
Applied Industrial Technologies
Briton Fund
Eva L. and Joseph M. Bruening Foundation
Community Foundation of Lorain County
Cleveland Automobile Club Orphans’ Outing Fund
The Cleveland Foundation
The George W. Codrington Charitable Foundation
Deaconess Community Foundation
The Eaton Charitable Fund
Fraternal Order of Eagles
William O. and Gertrude Lewis Frohring Foundation
The George Gund Foundation
KeyBank Foundation
Kulas Foundation
The Kresge Foundation
John P. Murphy Foundation
The Mt. Sinai Health Care Foundation
The Murch Foundation
The Nason Foundation
National Easter Seal Society, Inc.
Nord Family Foundation
Nordson Corporation Foundation
William J. & Dorothy K. O’Neill Foundation, Inc.
PNC

The Elisabeth Severance Prentiss Foundation
The Reinberger Foundation
Saint Luke’s Foundation of Cleveland
The Harold C. Schott Foundation
The Kelvin and Eleanor Smith Foundation
Tecovas Foundation
Thompson Hine LLP
S. K. Wellman Foundation
The Thomas H. White Foundation
United Way Services

Individuals
Mr. and Mrs. David J. Abood
Mr. and Mrs. David A. Daberko
Mr. and Mrs. Mark O. Eisele
Dr. and Mrs. Bernard P. Henri
Mr. Paul A. LoPresti+
Mr. James and Dr. Maria O’Neil Ruddock
Mr. and Mrs. Patrick J. Walsh
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Helen Newell Garfield Society
Named for the Center’s founder, Helen Newell Garfield, this gift recognition club affords lifetime membership to individual, corporate, foundation and organization donors whose lifetime contributions total $25,000 to $99,999.

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Heritage Society
The Heritage Society was established in 1993 to honor individuals who have included Cleveland Hearing & Speech Center in their estate plans.

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+ Deceased    # United Way
New Donor Recognition Society
Cleveland Hearing & Speech Center is grateful to the many donors who have supported CHSC over the years. In 2016, we are inaugurating a new donor recognition society – the CHSC Loyalty Society. This society recognizes the generous individuals who have supported the Center for the past three, five, ten, and twenty years. These stalwart friends have helped connect people through communication over the last two decades. CHSC is fortunate to have so many supporters – in this inaugural year we are recognizing more than 350 loyal donors. The full list can be found at www.chsc.org/loyalty.

Honor Roll of Donors
The honor roll of donors recognizes gifts made during the calendar year 2015 to the Annual Fund, special events, as memorial and tribute gifts, restricted grants, and other gifts that benefit Cleveland Hearing & Speech Center.

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Special Program and Project Grants
Speech-Language and Learning Services
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$20,000 for Preschool Language and Literacy Classroom
The Callahan Foundation
$7,500 for Language, Literacy, and Learning Program
Cleveland Automobile Club Orphans’ Outing
$5,000 for pediatric therapeutic materials
Elizabeth Ring Mather and William Gwinn Mather Fund
$20,000 for Preschool Language and Literacy Classroom
Eva L. and Joseph M. Bruening Foundation
$25,000 for Language, Literacy, and Learning Program
The Higley Fund of The Cleveland Foundation
$15,000 for Northeast Ohioans Communicating Together (NEO-ACT)
PNC Foundation
$15,000 for Language, Literacy, and Learning Program
The Thomas H. White Foundation
$32,850 for Language, Literacy, and Learning Program
United Black Fund
$5,000 for Northeast Ohioans Communicating Together (NEO-ACT)

Hearing Services
Cuyahoga County
$104,000 for Audiology Patient Assistance Program
The Elisabeth Severance Prentiss Foundation
$10,000 for Audiology Patient Assistance Program
United Way of Greater Cleveland
$55,002 for Audiology Patient Assistance Program

Regional Infant Hearing Program
The Alton F. and Carrie S. Davis Fund
$7,000 for general operating support

GPD Group Employees’ Foundation, Inc.
$5,000 for general operating support

Deceased
# United Way

CHSC Annual Report 2015
Community Center for the Deaf & Hard of Hearing
Advocates for Kids
$5,500 for a summer camp and programming for Deaf and Hard of Hearing children
Community Foundation of Lorain County
$15,000 for Lorain general operating support
The Cyrus Eaton Charitable Fund
$2,000 for SignStage
Dollar General Literacy Foundation
$11,000 for Learning Center adult literacy programming
Dominion Foundation
$5,000 for Basic Needs Program
Dominion Foundation
$5,000 for SignStage
Laub Foundation
$3,000 for SignStage
Martha Holden Jennings Foundation
$10,285 for SignStage
Nord Family Foundation
$15,000 for Lorain general operating support
Tecovas Foundation
$50,000 for Learning Center
Other Grants
Eaton Charitable Fund
$50,000 for Server Virtualization

2015 CHSC Business Partners
With grateful thanks to our corporate donors who support all of our events through our Business Partners sponsorship program.

Gold Level - $10,000
Dominion East Ohio
Parker Hannafin Corporation

Silver Level - $6,000
Applied Industrial Technologies
Nordson Corporation Foundation
Thompson Hine LLP

Bronze Level - $3,500
Deloitte
KeyBank
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Event Sponsor - $1,500
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Phonak

My name is Mary Ellen Klein and this is my story

I came to CHSC in the fall of 2015 through a program of the Greater Cleveland Volunteers. Retired, I was looking to contribute my time and energy to a good cause. Not only do I feel that the mission of CHSC is that ‘good cause’ - but the entire organization has made me feel that my efforts are appreciated.

Volunteers
Special thanks to the following individuals who have assisted Cleveland Hearing & Speech Center in numerous ways throughout 2015. Together, these volunteers contributed over 1,200 hours of their time.

Will Beard
Lina Billings
Jen Broyles
Shannon Cecelia
Brittany Cueves
Beth DelCol
Hannah Evan
Lauren Hurley
Charlotte Hustek
Mary Ellen Klein
Jessica McFadden
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+ Deceased  # United Way
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In an effort to be more sustainable, we have elected to make the 2015 Cleveland Hearing & Speech Center annual report to the community available online for viewing and downloading at www.chsc.org/2015report. We believe that this is a more sustainable alternative to a large-scale printed version, saving funds and natural resources.

A limited number of printed copies will be available by request. For print copies, please contact Sara Thomas at the CHSC Development Office at 216-325-7578 or sthomases@chsc.org.

Follow Us
Email: info@chsc.org
Website: www.chsc.org
Locations

UNIVERSITY CIRCLE
11635 Euclid Avenue
Cleveland, OH 44106-4319
Audiology & Speech-Language Services, Regional Infant Hearing Program
Voice: 216-231-8787
Appointments: 216-325-7570
Fax: 216-231-7141
Community Center for the Deaf and Hard of Hearing
Voice: 216-231-7087
Fax: 216-795-2135

LORAIN
1913 North Ridge Road East
Lorain, OH 44055-3344
Audiology Services & Community Center for the Deaf & Hard of Hearing
Voice: 440-277-4602
Fax: 440-277-4627

SOUTH EUCLID
4257 Mayfield Road
South Euclid, OH 44121-3035
Audiology & Speech-Language Services
Voice: 216-382-4520
Fax: 216-325-7609

BROADVIEW HEIGHTS
7000 Town Centre Drive, Suite 200
Broadview Heights, OH 44147-4008
Audiology & Speech-Language Services
Voice: 440-838-1477
Fax: 216-325-7620

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