

Corporate Education & Training

Staff in the Community Center for the Deaf & Hard of Hearing provide education and training to agencies, businesses, and community partners on a variety of topics relevant to their fields in order to assist them in providing more effective, culturally competent services and to enhance their interactions with individuals who are deaf or hard of hearing. Presentations can be tailored to the needs of the agency and can be as brief or comprehensive as required (from 1 hour to an all-day training). Topics have included:

- Deaf Culture
- Americans with Disabilities Act (ADA)
- Understanding American Sign Language (ASL)
- Communication Tips/Barriers
- Deaf Staff in the Workplace
- Deafness in a Hearing World
- Deaf Mental Health Care
- Language Dysfluency
- Deaf Individuals in the Criminal Justice System
- Trauma, Domestic Violence and Sexual Assault in the Deaf Community



Community Center for the Deaf and Hard of Hearing



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Monday - Friday 8:30 am - 5:00 pm**



Mission

Cleveland Hearing and Speech Center provides speech-language, hearing, language interpreting, and Deaf services. We advocate for equal access to information and communication and value all individuals' language choices equally.

Vision

Our vision is a community where every person can communicate effectively.

Community Center for the Deaf and Hard of Hearing



The Community Center for the Deaf & Hard of Hearing (CCDHH) was established in 1975, to meet the diverse needs of these two communities –the Deaf community desired services and programs in American Sign Language (ASL), and Hard of Hearing individuals sought support and guidance from knowledgeable professionals who understand their unique challenges.

CCDHH Services and Programs

Support Services

CCDHH offers a variety of support services to individuals who are Deaf or Hard of Hearing as well as education, training and collaboration with any agency serving persons from these two communities.

Services include but are not limited to:

- Education And Training
ADA Compliance, Deaf Culture, Working with ASL Interpreters, Ensuring Agency and Program Accessibility
- Advocacy
Courts, Hospitals, Places of Employment, Schools, Police Departments, Etc.
- Community Support
Assistance Securing Housing, Furniture and Other Needs
- Independent Living Skills
Money Management, Transportation and Activities of Daily Living
- Assistance with Government Programs
Social Security, Food Stamps, Etc.
- Supporting Effective Communication within Families
- Information and Referral
- Community Events and Programs
- Ensuring accessible and effective services for survivors of domestic and sexual violence
- Supporting victims of trauma and abuse
- Supporting deaf and hard of hearing individuals through the criminal justice system

Vocational Services

Job Preparation

Staff provides guidance, support and training to Deaf and Hard of Hearing individuals seeking employment, through individual meetings and group presentations, by enabling and empowering them to develop skills for future success in the workplace.

Services include but are not limited to:

- Job Readiness Skills
Resume Writing, Effective Communication, Soft Skills
- Job Seeking Skills
- Job Applications, Interviewing
- Job Placement
- Job Retention
- Benefits Analysis

Pre-Employment Transition Services (Pre-ETS)

Summer Youth Work Experience (SYWE)

Available for high school youth ages 14-22

Driver's Education

Preparation for obtaining a temporary permit.

Workshops & Informational Seminars for Employers

CCDHH also offers training and workshops to current and potential employers to effectively integrate Deaf employees into their workforce.

DEAFinitely Learning

This program engages Deaf individuals in a learning environment by presenting topics to help them navigate activities of daily living.

Some of the topics include:

- What is SSI
- Healthy Eating
- Budgeting
- Money Management
- Seeking and Maintaining Employment
- Developing Healthy Relationships
- Building Coping Skills and others

ASL Classes

In addition to learning American Sign Language, students learn the history of ASL as well as information about Deaf culture. Our courses feature progressive language development and comprehension while providing the opportunity to interact and practice with others. CCDHH instructors are fluent ASL signers and often native users of the language.

- Levels 1, 2, and 3
- Private Classes
- Corporate Classes
- Tutoring

CHSC is dedicated to providing communication access for everyone. 24-hour language interpreting services, including ASL, are available.

To book an interpreter, please visit www.chsc.org/interpreting. For questions or more information about interpreting services, call 216-231-0787 or email interpreting@chsc.org.

